

# OFFICE DESKTOP

## Reliability, Security, Privacy

Thousands of small business and non-profit users have turned to OfficeDesktop since 2003 for their email, documents, and collaboration needs. Our guaranteed **reliability, security, and privacy** safeguards allow them to focus on their business or mission.

To ensure reliability, we implemented **failover at every stage**. To make certain they're protected, **layers of security** were put in place throughout our network. To guarantee privacy, we adopted the **strongest privacy policy** in the industry.

### Guaranteed reliability.

We guarantee 99.9% service availability to all of our customers. At our SAS-70 certified carrier-grade data centers, multiple ISP's connect us to the Internet and dual feeds power our network. Failover is in place for every firewall, router, switch, and server that supports our application. Data is backed up daily. Business continuity with geographic redundancy is available for email. *Work effortlessly.*



### State-of-the-art security.

Our carrier-grade data center is guarded 24 x 7. Firewalls with strict security policies protect our network. One customer's data is not comingled with that of another. Secure password authentication is required. Email is filtered by Web Root email protection services for viruses, SPAM, and other threats even before it reaches us. 256-bit SSL encryption is included. *Stay protected.*

### Strongest privacy policy.

Your data belongs to you and we guard it jealously. We do not analyze or share your data with anyone. Our database architecture ensures that your data is segregated and that only your users can access it. Our network security means that your data can be accessed only by you. OfficeDesktop complies with most laws regarding client and patient privacy, including HIPAA and Sarbanes-Oxley. *Be in charge.*

